

ANNKE

Crater 2 Camera



Quick
Start Guide

iOS
Android

Hi, friend!

Thanks for choosing ANNKE.
If there's anything we can help,
please feel free to reach us! We'll reply in 24H.

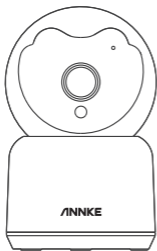
✉ support@annke.com

🌐 <http://help.annke.com>

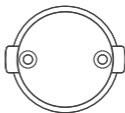


Multilingual Manual & Guide

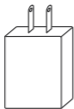
1. What's in the Box



Indoor Pan Tilt Camera



Camera Bracket



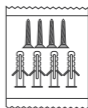
Power Adapter



USB Power Cable

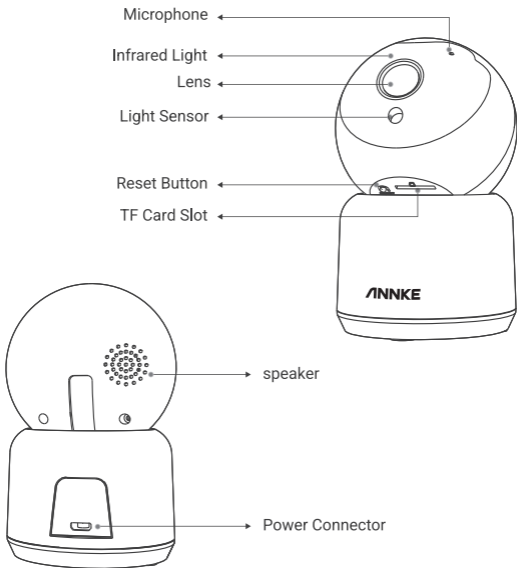


Quick Start Guide



Screw Pack

2. Product Introduction



3. Setup Your Camera

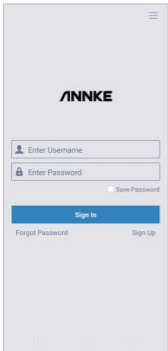
3.1 Check Your Wi-Fi Setting

a. Please make sure your Wi-Fi router is DHCP enabled and is in the 2.4 GHz. (***Note: This camera only supports 2.4 GHz, not 5 GHz.***)

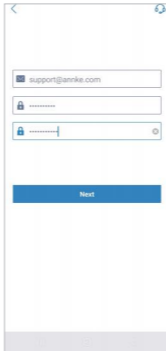
b. The WiFi network encryption is WPA or WPA2. Please ensure no special characters or symbols in the WiFi username or password.

3.2 Download Myannke and Sign In

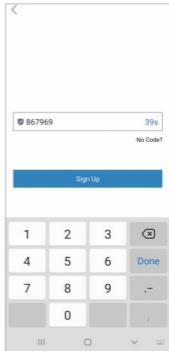
- a. Search "**Myannke**" APP in Apple Store or Google Play and install it
 - b. Open the APP. If you already had an account, select "**Sign In**", if you do not have an account, select "**Sign Up**".
 - c. Continue and finish the registration process.
- * **Note: Please allow the APP to access the location, storage, notification, microphone, and speaker of your phone.**



Picture 1



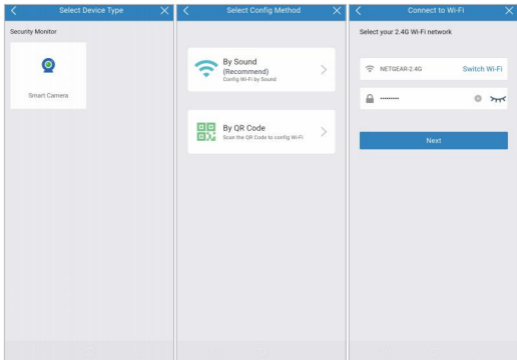
Picture 2



Picture 3

3.3 Add the Camera

- a. Tap the icon "+", then choose "**Smart Camera**".
- b. Choose the configure mode.
- c. Select your WiFi (2.4 GHz), and then enter the WiFi passwords.
- d. Follow the instruction to complete the connection.



Picture 4

Picture 5

Picture 6

3.4 Set Camera Password

For your privacy, you may set a password for the camera and keep it in mind.

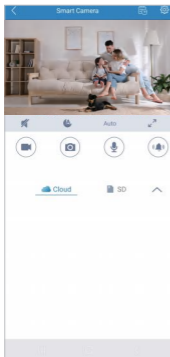
4. Micro SD Card Setting

4.1 Install the micro SD Card

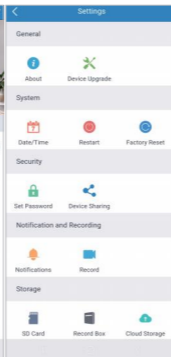
- a. Roll up the lens of your camera and find the micro SD card slot.
 - b. Insert the micro SD card into the slot by following the signs.
- (*Note: Supports a micro SD card of 128 GB max storage.)

4.2 Format the Micro SD Card

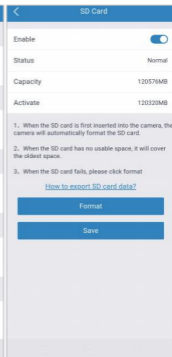
- a. Tap the icon " ⚙️ ", choose the "SD Card" to automatically format the micro SD card.
- b. Used storage and remaining capacity can be checked.



Picture 7



Picture 8



Picture 9

5. Trouble Shooting

If there's a problem in the camera's operation, please refer to the situation and try the following solutions.

The Camera is Not Working

If the camera doesn't work, please try the following solutions:

- Check if the adapter is connected to the power.
- If the camera is connected to power but still not working, please try another adapter once again.

If these don't work, please go live chat with ANNKE Support Team

<https://help.annke.com>

The Camera is Offline

If the camera says offline, please try the following solutions:

- Please check the camera is in the range of WiFi connection. If the distance between the camera and WiFi is too far, the poor connection may affect the camera's operation.

If these don't work, please go live chat with ANNKE Support Team

<https://help.annke.com>

Fail to Receive Notifications

If you can't receive notifications on your mobile devices, please try the following solutions:

- Ensure you have enabled "**App Notification**" in Notification settings on the Myannke App settings. (**Tap "Me" and find the setting icon**)

If these don't work, please go live chat with ANNKE Support Team

<https://help.annke.com>

Fail to Record or Playback Video

If you can't record or playback videos, please try the following solutions:

- Please check that the microSD card is inserted correctly in the slot.
- Please ensure that the microSD card is a branded card, not fake, and the max storage should not exceed 128G.

If these don't work, please go live chat with ANNKE Support Team

<https://help.annke.com>



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